

December 1, 2013

Dear Valued Cox Customer,

At Cox Communications, our goal is to provide you with the best services while keeping rates for our customers as low as possible. However, in order to continue to provide the highest quality and most up-to-date communications services, Cox must make adjustments to prices as our cost of doing business continues to increase.

In accordance with Nebraska statutes and the Rules of the Nebraska Public Service Commission (Commission) Cox is providing you with notice of its intent to increase the local exchange rate for residential customers on March 1, 2014. The proposed service rate increase is as follows:

	<b>Current Rate</b>	<b>Proposed Rate</b>
Residential telephone line:	\$20.45	\$21.00

Public informational meetings will be held during which further details will be provided with regard to the proposed rate increase. As a valued customer, you are welcome to attend these meetings. The meetings will take place at the following locations and times:

<b>Date</b>	<b>City</b>	<b>Time</b>	<b>Location</b>
1/15/14	Omaha	2:00 PM CST	Thompson Alumni Center 6705 Dodge Street
1/15/14	La Vista	5:00 PM CST	La Vista Conference Center 12520 Westport Pkwy

You have the right as an affected customer to petition the Commission for a review of this proposed rate increase. In accordance with applicable statutes and Commission rules, a Commission review will occur if at least three percent (3%) of affected customers present proper complaints to the Commission. Since 55,265 customers will be affected by this increase, at least 1,657 must sign and file complaints with the Commission for a review to occur. Each complaint is required to include the date, customer's signature, and the customer's telephone number. Complaints mailed to the Commission should be postmarked by **March 30, 2014**. For more information or to obtain a sample complaint, contact the Nebraska Public Service Commission, 300 the Atrium, 1200 "N" Street, Lincoln, NE 68508, telephone 402-471-3101 or 1-800-526-0017 or visit the Commission's website at [www.psc.nebraska.gov](http://www.psc.nebraska.gov). Please feel free to contact Cox Communications with any questions at 402-575-5096.

Cox Communications is committed to providing you with quality communications services at competitive rates. We recognize you have a choice in telephone service providers and we appreciate that you choose Cox. We intend to continue to work hard to earn your business.

Thank you for being a valued Cox Communications customer.

Sincerely,

Cox Communications, Inc.

Cox Communications|11505 West Dodge Road|Omaha, NE 68154

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